

New ways to communicate:

A practical workshop to challenge how we communicate in professional practice using neuro-linguistic programming

21 November 2006, SCoR Headquarters, Providence Square, London

Neuro-linguistic programming (NLP) is an excellent tool that is effective in: achieving personal excellence; managing change with success; improving communication; coaching / mentoring; multi-disciplinary working; managing others ethically; leadership.

This one-day workshop will inspire and enthuse delegates, providing solid practical skills for immediate use and benefit in the workplace. Specific learning outcomes include:

- Increased knowledge and understanding of some key NLP techniques and their potential use within radiography;
- Knowledge of, and confidence to use, a practical tool to help resolve conflict and understand and work with difference of opinion;
- Acquire a better understanding of self in the professional context;
- Improved practical skills to communicate more effectively with patients and colleagues;
- Increased motivation to return to practice and make a difference in the workplace.

The facilitators for the day are:

- Suzanne Henwood, who is a diagnostic radiographer by background, and now an NLP practitioner.
- Jim Lister, training director of the C:Change Partnership (a coaching, training and development company) and a qualified NLP practitioner and coach.

Programme

9:30am **Coffee and registration and working agreement**

10:00am **Context: What is neuro-linguistic programming (NLP) and what can it offer radiographers?**

10:30am **NLP – a practical example: Exploring perceptions and diverse maps**

Understanding self in a professional context

Understanding others

11:30am **NLP – a practical tool: Expert communication**

Exploring how to avoid communication problems

Looking at communication as more than just talking

Using NLP to overcome conflict and resolve differences

12:30pm **Lunch**

1:30pm **Expert communication**

3:00pm **Coffee**

3:15pm **Introduction to improving your own performance**

Including goal setting, action planning and self-management

4:30pm **Feedback and responses**

5pm **Close**



DELEGATE DETAILS

Are you an SoR member? Yes No SoR membership No.
(Discounted members' prices not valid without membership number)

Title (Miss/Ms/Mrs/Mr) First Name

Surname

Correspondence address

.....

Postcode Email

Telephone (home) Telephone (work)

How would you prefer to receive course information? Email Post

Job title

Place of work

Please tick if you do not want your name, job title and place of work published on the delegate list.

Any special dietary requirements

Are there any other facilities you require in order to participate fully in the conference?

.....

FEES & PAYMENT

SoR members EARLY booking before 21 September £100

SoR members £130

Non-SoR members EARLY booking before 21 September £120

Non-SoR members £150

Students in full-time study £55

I enclose a cheque for £..... made payable to *The College of Radiographers*.

Please tick here if you require a receipt for your payment

Please invoice my employer

This option is only available for registrations received before 21 October 2006,
and accounts must be paid in full by 7 November 2006.

Please complete the contact details of your finance department below:

Organisation

Contact name

Correspondence Address

.....

Postcode

Telephone

I confirm that I wish to book a place at this event and have read and agree to be bound by the booking terms and conditions.

Signature Date

Your details will be held on our database to enable us to process your registration and so that you can be kept up to date with relevant details of future conferences and events. If you do not wish to receive such information please contact us. The College of Radiographers does not release members' or registrants' information to external organisations for marketing purposes.

CLOSING DATE FOR THE RECEIPT OF REGISTRATION FORMS AND PAYMENT IS 19 SEPTEMBER 2006

Please return this form to:

Jane Treacy, The College of Radiographers,
207 Providence Square, Mill Street, London SE1 2EW

If you have any queries please call 020 7740 7216 or email janet@sor.org

FOR OFFICE USE ONLY		
DATE RECEIVED	DATE ADDED TO APT	DATE CONFIRMATION SENT
RECEIPT NO.	REGISTRATION NO.	