



EMPOWERING AHPs to improve patient care

Maximising your role to influence and negotiate change



Featured speakers include:

Kay East
Chief Health
Professions Officer
Department of Health

Grahame Pope
Chair
Allied Health
Professions Federation

Kamini Gadhok
Chief Executive
Royal College of Speech
and Language Therapists

Gill Rose
KSF Project Manager
NHS Employers

- ✓ *Improve service delivery*
- ✓ *Shape role redesign*
- ✓ *Take control of your future*

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E-mail: phil.keith@emap.com

Take control of your future

In a rapidly changing environment, the pressure to understand and engage with change is enormous. To improve patient care and shape future service provision, your contribution has never been more critical. Your views need to be reflected in the changes impacting on your service. **Now is the time to stand up and be counted.**

This conference is the essential 'rough guide' which will help you get the most out of the current climate of change. Make a difference to the care of your patients and shape your professional development.

Attend this conference to:

- Understand the **bigger picture** of key policy changes and how they affect you
- Learn how to **drive forwards service improvement**
- Gain the knowledge, confidence and skills you need to **feel empowered**
- **Maximise your contribution** to service changes and role redesign
- **Network with your peers** and discuss, debate and exchange ideas for how to up your game

Our special **skills sessions** in the afternoon will also provide an excellent opportunity to enhance your CPD portfolio. Hear from motivational and inspirational experts to help you: get your **voice heard**, become a **change agent** in your team, **contribute effectively** to national change and develop your **entrepreneurial skills**.

Who should attend

This is a unique and essential conference for all AHPs who want to contribute to the delivery of optimum patient care.



Programme

09.30 **Opening remarks from the Chair**
Richard Evans, Editor, **Therapy Weekly**

The Changing Health and Social Care Environment

09.40 **Maximising the contribution of AHPs to drive improvements in patient care**

- Getting actively engaged with the opportunities of change: The time is now
- Empowering AHPs to take control of their futures
- Raising the profile of all allied health professions
- Ensuring therapists are the providers of choice
- Putting patients and service improvement at the heart of change

Kay East, Chief Health Professions Officer
Department of Health

10.10 **Understand the bigger picture of change: What does this mean for AHPs and therapy services?**

- Where will AHPs sit in the new environment of health and social care?
- Understanding the direction of change
- Putting into context the changes for AHPs and therapy services of:
 - Commissioning a Patient-led NHS
 - Our Health, Our Care, Our Say
 - Foundation Trusts
 - Payment by Results

Kamini Gadhok, Chief Executive
Royal College of Speech and Language Therapists

10.40 **Question and answer session**
10.50 **Morning refreshments**

Influencing and Negotiating Change for Service Improvement

11.10 **Driving forwards the opportunities of Our Health, Our Care, Our Say for therapy services**

- Identifying opportunities within the white paper to deliver patient-centred care
- Developing new AHP job roles and integrated posts in the community
- Using the paper to drive service excellence
- Negotiating and influencing change across health and social care boundaries

Grahame Pope, Chair
Allied Health Professions Federation

11.40 **Engaging with the commissioning process to shape the future of therapy services**

- What does Practice Based Commissioning mean for therapists?
- Shaping the current and future provision of local services to effectively meet patient needs
- Getting AHPs involved in the commissioning process
- Setting up multi-disciplinary commissioning teams

Kate Wortham, Allied Health Professionals and Primary Care Practitioners Lead
NHS Alliance

12.10 **Using the Knowledge and Skills Framework (KSF) as a tool for service improvement**

- Linking Agenda for Change and the KSF for therapists
- Using new ways of working to maximise service flexibility and innovation
- How will the KSF guide future career development?

- Using the KSF to develop new competences and roles
- Exploring what AHPs will have to do to adhere to the framework
- How far can new roles and advanced practice go to deliver service improvement?

Gill Rose, KSF Project Manager
NHS Employers

12.40 **Question and answer session**
12.50 **Lunch**

Negotiating and Influencing Skills for AHPs

13.50 **Practical Tools Finding your voice**

- Feeling empowered to influence, negotiate and contribute to change
- Recognising opportunities to influence and negotiate
- Processes and practices to get your voice heard
- Confidently communicating for success

Sara Gorton, National Officer
Unison

14.20 **Practical Tools Involving AHPs in IT change to drive improvement in therapy services**

- Embracing change to better your position and that of your patients
- What does engagement mean, what does it look like?
- How therapists can actively get involved
- Making a difference
- How other health care professionals have benefited through engagement

Jan Laidlow, AHP National Clinical Lead
NHS Connecting for Health

14.50 **Question and answer session**
15.00 **Afternoon refreshments**

15.15 **Case Study Actively contributing to service redesign within your workplace**

- Identifying opportunities where therapy services can drive service improvement
- Becoming a change agent in your team
- Inspiring confidence in your team and your peers to deliver results
- Driving the process forwards

Sandra Mellors, Head of Physiotherapy Service
Tower Hamlets PCT

15.45 **Case Study Empowering your role and becoming a 'business' entrepreneur**

- Why developing your own business model may be a preferred option
- Sharpening entrepreneurial and business skills
- Assessing the challenges faced in service management
- Understanding the business planning process
- Planning finances and setting corporate governance arrangements

Tricia McGregor, Joint Managing Director
Central Surrey Health

16.15 **Question and answer session and close of conference**

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EMPOWERING AHPs to improve patient care

23rd May 2006 Lord's Cricket Ground, St John's Wood, London, NW8 8QN

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